# bizzell

OUR CLIENTS DRIVE REAL-WORLD CHANGE.

## WE ACCELERATE IT.
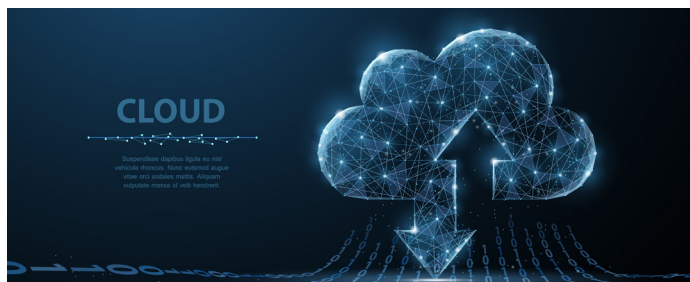
# TECHNOLOGY

## OUR COMPANY

Bizzell US (Bizzell) is an SBA HUBZone-certified, minority-owned consulting, strategy, investment and technology firm that delivers innovative solutions to help build healthy, secure, connected, and sustainable communities in our nation and around the world. We leverage the combined experience of our diverse subject matter experts to develop data-driven, research-informed technology responses to the world's most complex challenges.

## OUR CAPABILITIES

Over the past decade, Bizzell has leveraged over 75 combined years of information technology (IT) experience to accelerate projects across our various areas of excellence. Our technology experts conduct thorough research and analyze client needs; then, we develop and implement creative solutions that increase cost savings and efficiency. Innovation is high on our agenda. We offer adaptive/scalable digital resources to help clients navigate the ever-evolving technology landscape, while supporting changing demands and missions. We have developed websites supporting millions of visitors, including 20k+ trainees and more than 30k+ registrations. **Specific experience includes:**

- Artificial Intelligence Integration
- Software Development
- Data Analytics
- IT Service Management (ITSM).
- Remediation for 508 Compliance
- Machine Learning
- Blockchain
- Cybersecurity
- Diaster Recovery & Business Continuity
- CRM
- Cybersecurity Controls & Enterprise
- Modernization
- Cybersecurity Controls & Standards
- Single Sign-On (SSO)
- IT Infrastructure

- Cloud-based Virtual Servers & Storage
- Implementations/Migrations
- Maintenance
- Systems Administration
- Architecture
- VTC Solutions
- Helpdesk Support
- Network Support
- Broadband Service
- Training
- Web Analytics
- User Experience (UX)/User Interface (UI)
- Design, Strategy & Testing
- Software
- Application & Mobile App Development

- Agile, Scrum, DevOps Culture & Process Implementation
- Search Engine Optimization (SEO)
- Data & Database Management
- Data Analytics
- Learning Management Systems
- Web Content Management
- 508 Compliance

# OUR SUCCESS STORIES

### U.S. DEPARTMENT OF DEFENSE (DOD) DEFENSE HEALTH AGENCY (DHA)
### Medical Device Integration (MDI) Sustainment Support Project

Bizzell provides MDI Integration sustainment support to DoD's DHA to ensure all operational readiness objectives are met for MDI integration sustainment support. Functional Champion/Health Informatics aims to enable a collaborative and informed environment for clinicians to understand, integrate, and apply IT by institutionalizing standard practices through clinically driven applications including MHS Genesis (Cerner Electronic Health Record [EHR] system). **Specific solutions include:**

- Tier 1/2 Desktop and Helpdesk Support with Remedy & ServiceNow
- EHR/Device Integration/Hardware
- MDI with DoD Medical Health System Cerner EHR Millennium
- Clinical Functionality Validation for Laboratory Medical Device Integration, Bedside MDI, Picture Archiving and Communication System, and pharmacy devices
- Security Assessment and Authorization, Risk Assessment, Ports, Protocols, and Service Management for MDI with EHR applications
- End-to-end testing with device adapters, enterprise firewall, Cerner EHR applications, and pharmacy applications (iCommand, iBus, PathNet, etc.)

### FEDERAL OCCUPATIONAL HEALTH (FOH)
### Broadband Services

Bizzell manages the logistics and implementation of approximately 240 FOH clinics in the United States and outlying territories. FOH provides emergency response, physical exams, immunizations, vision and health screenings, and health risk appraisals at FOH clinics and through a network of more than 15,000 private physicians and nurses. Bizzell is responsible for Level 2 troubleshooting and support of the selected clinics' WAN circuits. If remote troubleshooting is unsuccessful, we coordinate technicians to resolve outstanding issues. **Specific solutions include:**

- Technology Agnostic (Cable/Fiber/DSL/WWAN/Sat)
- Tier 1/2 Desktop and Helpdesk Support
- Logistics Support for Circuit Connect/Disconnect and Onsite Troubleshooting

### CENTERS FOR MEDICARE & MEDICAID SERVICES (CMS)
### CMS Quality Conference

Bizzell develops, implements, and sustains a range of activities throughout each contract period in support of the culminating event, a 2.5-day Quality conference that takes place in January or February each year for approximately 5,000 attendees. **Specific solutions include:**

- A QualityNet wide area network vBNS+ dual T1xn circuit into the facility
- An updated and fully functional 508-compliant website in responsive design, where internal stakeholders and presenters could upload information and content for conference planning and scheduling
- A mobile application that is fully integrated with the conference website
- 150+ remediated 508-compliant presentations converted and uploaded